

RoomReady Service Offerings



At RoomReady, we come along side you – how you need us when you need us. Our full-service offering allows us to take a project from concept to complete and then support it as well. We know that's not always what's needed so we are also able to step into any of these stages of the project and provide expert guidance and execution.

Strategy

Strategy and Consulting services help IT leaders align AV technology with business goals, user experience, and enterprise standards.

- ▶ Evaluate existing technology and identify opportunities
- ▶ Align collaboration platforms and interoperability needs
- ▶ Define Enterprise AV standards
- ▶ Develop rollout plan

Design

Design and Programming services turn strategy into a reality. Our engineers develop a detailed, actionable system design that balances innovation with reliability.

- ▶ Complete system drawings
- ▶ Hardware selection
- ▶ Collaboration with IT, Facilities, and GC partners to align infrastructure
- ▶ Integration with collaboration platforms and network policies

Service Offerings



Strategy



Design



Deployment



Certification



Support



Deployment

Deployment services combine expert project management, off-site assembly, and onsite installation to ensure every room performs as designed.

- ▶ Detailed project plans and milestone tracking
- ▶ Coordination with IT, Facilities, and Construction partners
- ▶ Risk mitigation strategies
- ▶ Built, wired, and tested systems before shipment
- ▶ Verified and updated hardware

Certification

The RoomReady Certification process is a comprehensive validation of system functionality.

- ▶ 90-day warranty
- ▶ Room by room certification
- ▶ Line and infrastructure drawings
- ▶ Video recordings of each room certification
- ▶ Written documentation with photos

Support

RoomReady Support

- ▶ Essential Support: Remote Support
Troubleshooting
- ▶ Enhanced Support: On-Site Support